

# ADInstruments Accessibility Conformance Report

## WCAG Edition

VPAT® Version 2.3 – December 2018

**Name of Product: Lt - Account Management**

**Product Description: A cloud-based learning platform**

**Date: 16 April 2019**

**Contact information: support.lt@adstruments.com**

### Notes:

This VPAT document only covers the account management parts of the Lt platform. This includes (but not limited to) logging in, accepting course invites, resetting a password etc.

Visit <https://www.adstruments.com/legal/lt> to see VPATs for other parts of the platform.

### Evaluation Methods Used:

Evaluation was completed by the product development team, based on general product knowledge.

### Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at <a href="http://www.w3.org/TR/2008/REC-WCAG20-20081211/">http://www.w3.org/TR/2008/REC-WCAG20-20081211/</a>	Level A Level AA
Web Content Accessibility Guidelines 2.1 at <a href="https://www.w3.org/TR/WCAG21/">https://www.w3.org/TR/WCAG21/</a>	Level A Level AA

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

## Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.1.1 Non-text Content</a> (Level A)	Supports	
<a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A)	Supports	Account management does not use audio or video.
<a href="#">1.2.2 Captions (Prerecorded)</a> (Level A)	Supports	Account management does not use video.
<a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a> (Level A)	Supports	Account management does not use video.
<a href="#">1.3.1 Info and Relationships</a> (Level A)	Partially Supports	The login page has good support. Other account management pages convey some relationships to assistive technology, but not form submission or page landmarks.
<a href="#">1.3.2 Meaningful Sequence</a> (Level A)	Supports	
<a href="#">1.3.3 Sensory Characteristics</a> (Level A)	Supports	
<a href="#">1.4.1 Use of Color</a> (Level A)	Does Not Support	Some buttons, links and error messages are distinguished only by colour.
<a href="#">1.4.2 Audio Control</a> (Level A)	Supports	It does not have audio that plays automatically.
<a href="#">2.1.1 Keyboard</a> (Level A)	Supports	
<a href="#">2.1.2 No Keyboard Trap</a> (Level A)	Supports	
<a href="#">2.1.4 Character Key Shortcuts</a> (Level A 2.1 only)	Supports	Account management does not have single-letter shortcuts.
<a href="#">2.2.1 Timing Adjustable</a> (Level A)	Supports	Account management does not depend on specific timings
<a href="#">2.2.2 Pause, Stop, Hide</a> (Level A)	Supports	Account management does not use animations or auto-updating information.
<a href="#">2.3.1 Three Flashes or Below Threshold</a> (Level A)	Supports	Account management does not flash content at the user.
<a href="#">2.4.1 Bypass Blocks</a> (Level A)	Supports	
<a href="#">2.4.2 Page Titled</a> (Level A)	Supports	
<a href="#">2.4.3 Focus Order</a> (Level A)	Supports	
<a href="#">2.4.4 Link Purpose (In Context)</a> (Level A)	Supports	
<a href="#">2.5.1 Pointer Gestures</a> (Level A 2.1 only)	Supports	Account management does not use these sorts of gestures.
<a href="#">2.5.2 Pointer Cancellation</a> (Level A 2.1 only)	Supports	Account management does not have any functionality triggered by a "down-event".
<a href="#">2.5.3 Label in Name</a> (Level A 2.1 only)	Supports	
<a href="#">2.5.4 Motion Actuation</a> (Level A 2.1 only)	Supports	Account management does not use motion actuation.

<a href="#">3.1.1 Language of Page</a> (Level A)	Does Not Support	The default language of Lt account management is English. This is not made available to assistive technology other than on the login page.
<a href="#">3.2.1 On Focus</a> (Level A)	Supports	
<a href="#">3.2.2 On Input</a> (Level A)	Supports	
<a href="#">3.3.1 Error Identification</a> (Level A)	Does Not Support	The login page has good support, but errors in text fields are not made available to assistive technology on other account management pages.
<a href="#">3.3.2 Labels or Instructions</a> (Level A)	Supports	
<a href="#">4.1.1 Parsing</a> (Level A)	Supports	
<a href="#">4.1.2 Name, Role, Value</a> (Level A)	Supports	

**Table 2: Success Criteria, Level AA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.4 Captions (Live)</a> (Level AA)	Supports	Account management does not use audio or video.
<a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA)	Supports	Account management does not use audio or video.
<a href="#">1.3.4 Orientation</a> (Level AA 2.1 only)	Supports	
<a href="#">1.3.5 Identify Input Purpose</a> (Level AA 2.1 only)	Supports	
<a href="#">1.4.3 Contrast (Minimum)</a> (Level AA)	Does Not Support	The login page has good support, but other account management pages do not meet minimum contrast guidelines.
<a href="#">1.4.4 Resize text</a> (Level AA)	Supports	
<a href="#">1.4.5 Images of Text</a> (Level AA)	Supports	Account management only uses images of text for logotypes.
<a href="#">1.4.10 Reflow</a> (Level AA 2.1 only)	Partially Supports	The reset password modal is truncated on small screens, and the terms of service does not reflow.
<a href="#">1.4.11 Non-text Contrast</a> (Level AA 2.1 only)	Does Not Support	The login page has good support, but other account management pages do not meet minimum contrast guidelines.
<a href="#">1.4.12 Text Spacing</a> (Level AA 2.1 only)	Supports	
<a href="#">1.4.13 Content on Hover or Focus</a> (Level AA 2.1 only)	Does Not Support	The password strength meter does not meet the “dismissable” or “hoverable” guidelines.
<a href="#">2.4.5 Multiple Ways</a> (Level AA)	Supports	Account management pages are all part of a process. The login page can be linked to from an educators own site.

<a href="#">2.4.6 Headings and Labels</a> (Level AA)	Support	
<a href="#">2.4.7 Focus Visible</a> (Level AA)	Does Not Support	The login page has good support, but controls on other account management pages do not all have a visible focus.
<a href="#">3.1.2 Language of Parts</a> (Level AA)	Does Not Support	All parts of account management are in English. This is not made available to assistive technology other than on the login page.
<a href="#">3.2.3 Consistent Navigation</a> (Level AA)	Supports	
<a href="#">3.2.4 Consistent Identification</a> (Level AA)	Supports	
<a href="#">3.3.3 Error Suggestion</a> (Level AA)	Supports	
<a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a> (Level AA)	Does Not Support	Accepting an invitation with a different email address and agreeing to the Terms of Service do not meet the success criteria. Changing a user's email or password is reversible.
<a href="#">4.1.3 Status Messages</a> (Level AA 2.1 only)	Does Not Support	The login page has good support, but other account management pages do not make status messages available to assistive technology.

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